



## **Global Combat Support System-Army (GCSS-Army)**

**Product Manager  
LTC Christopher Romero**

# GCSS-Army Overview

## Mission Description:

GCSS-Army is the tactical unit / installation logistics and financial system for the U.S. Army

- GCSS-Army is an Enterprise Resource Planning (ERP) system based on the commercial product SAP
- It will track supply chain, maintenance, equipment, and financial transactions related to logistics for all Army units
- Subsumes nearly 40,000 legacy warehouse, maintenance, and property book systems; nearly 160,000 users
- Key component for financial auditability by the end of FY17

## Program Status:

- Achieved Milestone C – Aug 2011
- Successful IOT&E in 1Quarter FY 2012
- Successful Full Deployment Decision (FDD) – Dec 2012
- Wave 2 Development on-going
- Currently fielded count is 26 of 315 warehouses

## Fielded Units Since FDD:

### • Active Duty Army

- 1st Brigade, 82nd Airborne Division
- 82nd Combat Aviation Brigade
- 82nd Sustainment Brigade
- 18th Fires Brigade
- 2nd Brigade, 1st Armored Division\*
- 11th Armored Cavalry Regiment\*

### • Army National Guard

- VA National Guard
- AL National Guard
- KY National Guard
- NC National Guard
- IA National Guard
- NJ National Guard
- SC National Guard
- MD National Guard
- ME National Guard
- VT National Guard
- NH National Guard
- TN National Guard
- DE National Guard

### • United States Army Reserve Command

- 85th Division
- 87th Division
- 335th Theater Support Battalion

### • Directorate of Logistics (DOL)

- Ft Bragg
- Ft Meade
- Ft Myer
- Ft AP Hill



\* These two units have the full GCSS-Army solution  
 FDD – Full Deployment Decision  
 FY – Fiscal Year  
 IOT&E – Independent Operation Test & Evaluation

- **We know there are issues and we hear you**
- **Thanks for being at the pointy end of the spear as an operational unit and flushing these issues out**
- **We are addressing the issues through**
  - ✓ **Help Desk Tickets (HDTs)**
  - ✓ **Future Releases and Wave 2 Workstreams**
  - ✓ **Training and Sustainment Products**

# GCSS-Army Fielding

# FIELDING SCHEDULE

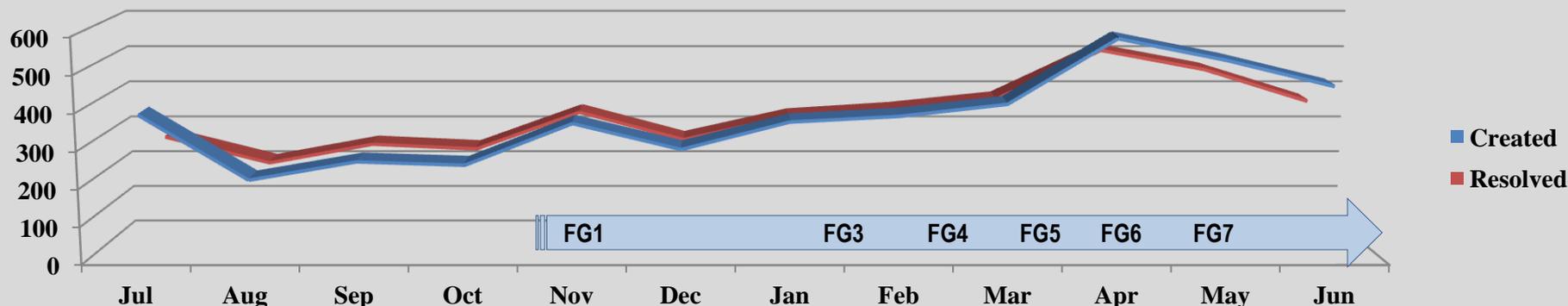
1 Q 13	2 Q 13	3 Q 13	4 Q 13	1 Q 14
FT LEE LRC VA ARNG USARC 85 ARSC 87 ARSC 335 TSB	FT MYER LRC FT AP HILL LRC AL ARNG KY ARNG IA ARNG NC ARNG	FT BRAGG MULTIPLE UNITS FT MEADE LRC NH ARNG DE ARNG TN ARNG	FT BRAGG LRC ME ARNG VT ARNG NJ ARNG MD ARNG SC ARNG MS ARNG USARC - 84 TNG CMD - 80th TASS - 108th CMD (IET) - 75th MCTD - ARRTC	FT HOOD LRC & MULTIPLE UNITS FT BRAGG MULTIPLE UNITS RI ARNG MA ARNG FI ARNG OK ARNG USARC - MI RC - 76th ORC

Fielding dates have been coordinated across all impacted ACOMs/ASCCs/DRUs

For specific dates and units go the <https://gcss.army.mil> and select Fielding Center

# Help Desk Tickets

# # HDT Created/Resolved Break Fix Only (Last 12 Months)



## VOLUME

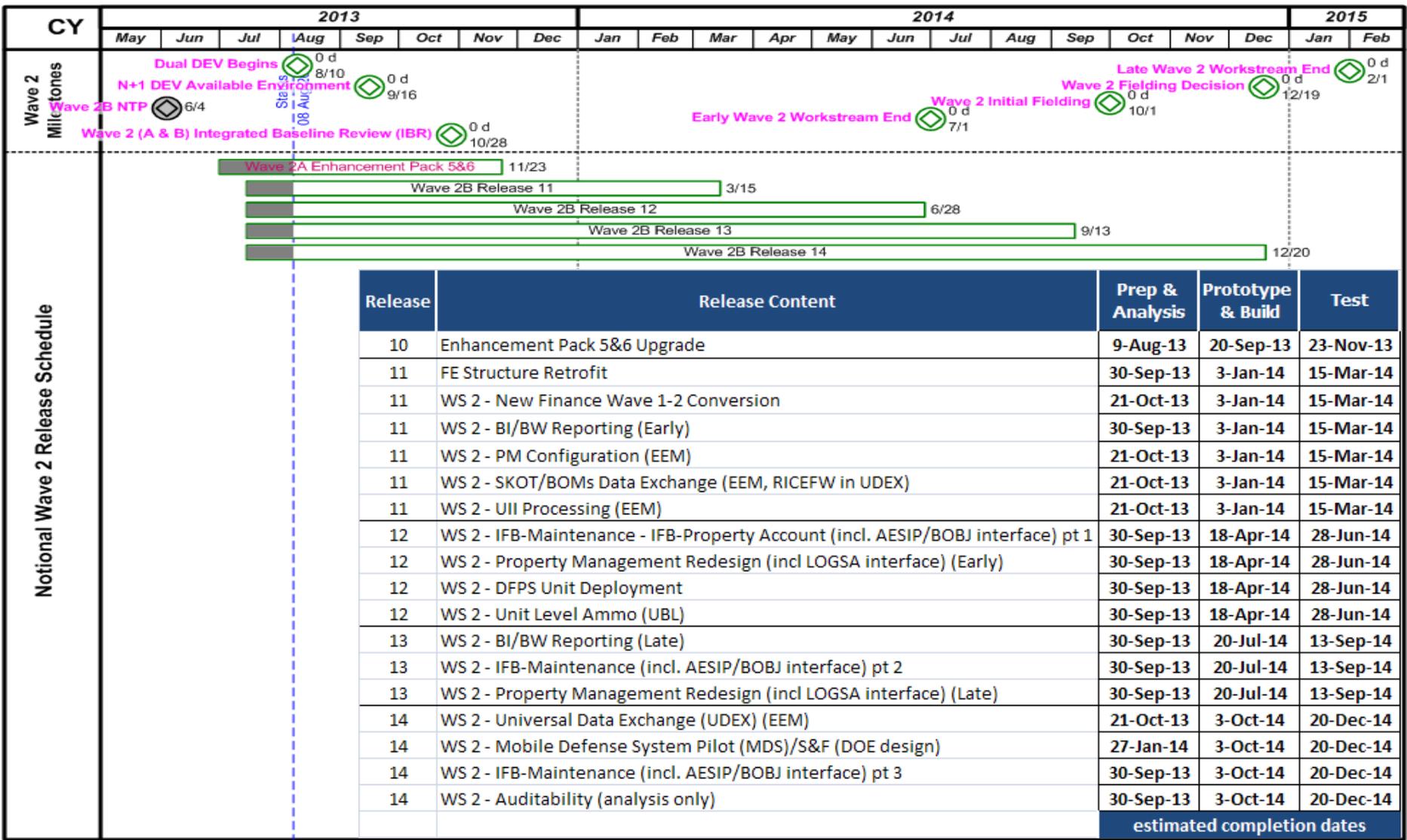
HDT Submitted = 4,473  
HDT Resolved = 4,000  
HDT Resolve Rate = 89%

## RESOLVED TICKETS (PERFORMANCE IN DAYS)

- Quickest: = 1 (309 tickets) is also MODE (most frequent #)
- Average Age = 21
- 95%tile = 108
- 75% tile = 20
- 50% tile = 4
- Resolved values are only for tickets created during these 12 months.

# Future Releases: Wave 2 Workstreams

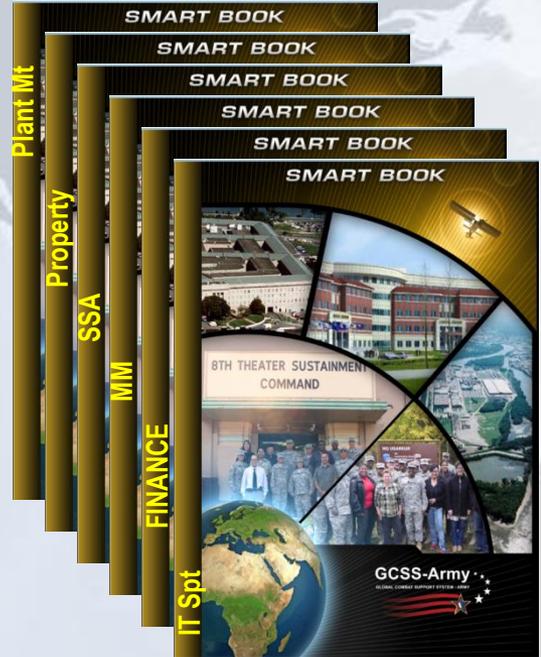
# Wave 2 Release Schedule - DRAFT



# Training And Sustainment Products

## Training and Sustainment Products

### Smart Book Series



### Instructional Videos



### WBT

**WEB BASED TRAINING**

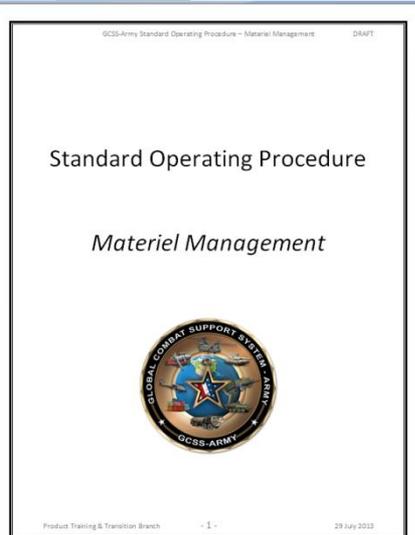
1. GCSS-Army Overview
2. Basic Navigation
3. Intermediate Navigation
4. Using GCSS-Army Reports
5. Retail Supply Overview
6. Materiel Management Overview
7. Materiel Processing and Handling Overview
8. Organizational Supply Overview
9. Maintenance Overview
10. Finance Overview
11. Spending Chain Overview

**DOWNLOADS**

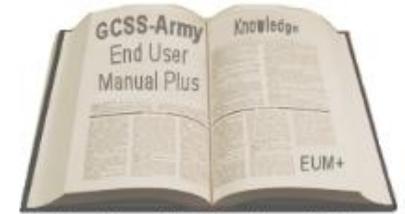
- End-User Manual Plus (.MIL)
- GCSS-Army Portal (.MIL)
- Graphic Training Aids

**READY REFERENCE**

- GCSS-Army Materiel Management Smart Book
- GCSS-Army Repairable Turn-in Management Smart Book - Wave 1
- GCSS-Army Repairable Turn-in Management Smart Book - Wave 2



### SOPs



End User Manual Plus An all-in-one End User Manual with instruction, Cue Cards and Simulations!

## Training and Sustainment Products

Home

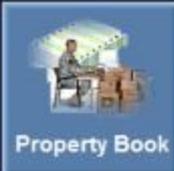
### End User Manual+



Click any button for a list of options.



**Unit Supply**



**Property Book**



**Material Management**



**Maintenance**



**Technical Support**



**Search All EUM+ Material**



**DFAS**



**DUA**

[Contact Help Desk](#)



### GCSS-Army EUM+ Portal

Type keywords to search for:

- Material Management EUM Plus
  - Home
  - Key Help Topics (Portal)
  - Common XBRs (MM)
    - XBRMM000 Material Management Business Process List
    - XBRMM010 Use SLoc to find MRP Area and Scope of Planning
    - XBRMM016 Maintain Screen Name and User Defaults
  - Material Catalog
    - XBRMM100 Find a Substitute Material Number
    - XBRMM101 Display Catalog and Planning Information for One MRP Area
    - XBRMM102 Display Serialized Materials by SLOC
  - Process MRP List
    - XBRMM303 How to Display a MRP List for More than One MRP Area
    - XBRMM304 Set User Parameters for MRP List (MD06)
    - XBRMM305 Set Up MRP and Stock Requirement List Navigation Shortcuts
  - Manage Workflow (Requisition and Purchase Order)
    - XBRMM400 Find a Release Strategy Group and Maintain Agents
    - XBRMM402 How to Review Release or Reject POs Using Workflow
    - XBRMM403 How to Find PO Status Using DOD Document Number
  - Manage POs and STOs
    - XBRMM500 Review the PO Status and Late Delivery Report
    - XBRMM501 Create a Proof of Delivery (POD) Using ZPODCHK
    - XBRMM502 Post Supply Discrepancies to Web SDR
    - XBRMM503 Display Purchase Requisition Details
    - XBRMM504 Display Purchase Requisitions for Multiple Storage Locations
    - XBRMM505 Display Parked Purchase Requisition by Sloc
    - XBRMM506 Display Sources of Supply for a Material
    - XBRMM507 Display Purchase Order Details
    - XBRMM508 Display Inbound and Outbound Delivery Status (1)
    - XBRMM509 Display Document History for Material Movement
    - XBRMM510 View Extended Document Flow for Po's and STO's
  - Manage Excess Stocks
    - XBRMM800 Research Excess Stock to Retain or Retrograde
    - XBRMM801 Monitor the Customer Returns Pipeline
    - XBRMM802 Delete ZRL or ZRX Return Purchase Requisitions
    - XBRMM803 Change the Ship-TO RIC for a Material
    - XBRMM804 Modify Excess Inventory Retention Parameters
  - ASL Team & Misc Data Management Processes
    - XBRMM900 Mass Transfer of Materials
    - XBRMM902 Set Parameters for Stockage Determination
  - Additional Transactions (Material Management)
    - Additional Transactions (Material and Execution Management)

## MilBook Lead User Forum

Customize

### Group Overview

The members of this group are GCSS-Army current or future users that want to aggressively learn the system in support of their organizations and the program as a whole. Discussions will involve a progressive learning strategy designed to turn the members into fully functioning GCSS-Army Subject Matter Experts (SME).

**Owned by:**  
Antonio Ocasio

**Tags:**  
gcss-a

**Group Type:**  
Members Only

**Created:**  
Jan 27, 2012

### Top Participants

- Antonio Ocasio
- Danny Keaster
- Gregory Besaw
- JAN JOHNSON
- Lauren Williams

[View all participants](#)

### Recent Content

- GCSS-Army Training Tab Update - The Panasonic H2 Toughbook**  
2 days ago by Antonio Ocasio
- GCSS-Army Website Training Tab Updated**  
2 days ago by Antonio Ocasio
- GCSS-Army Program World Wide Update #3**  
5 days ago by Rich Wahl
- A must read on Audit Readiness!**  
2 weeks ago by Jose Ilaraza Rivera
- Re: Total Package Fielding (TPF) in GCSS-Army**  
2 weeks ago by Danny Keaster
- Re: Multiple locations for one NSN/Material During Cut Over**  
2 weeks ago by Darlene Ussery
- Re: SAMS-E Requisitions through GCSS-Army**  
2 weeks ago by Danny Keaster
- Re: GCSS-A architecture, that shows connectivity and flow.**  
4 weeks ago by Enrique Rhoden
- Contractor DODAACs Transitioning to GCSS-Army?**  
1 month ago by JAN JOHNSON
- Re: How or what is the process for returning credit to a customer for reimbursable work performed by the DOL maintenance activity?**  
1 month ago by Antonio Ocasio
- What is the impact of a processing backlog at the DOL SSA at the time of conversion to GCSS-Army?**  
1 month ago by JAN JOHNSON
- Re: Remote Customers in GCSS-Army**  
1 month ago by Bill Oldaker
- Re: Has the problem of GCSS-Army not talking to the legacy systems and not passing requisitions to LMP been solved?**  
1 month ago by Bill Oldaker
- Worldwide GCSS-Army Program Update, Executive Summary**  
1 month ago by Gregory Besaw
- Glossary**  
2 months ago by Barry Rice
- GCSS-Army and digital armsroom software**  
2 months ago by Radiah MALLARD
- Re: What happens when ZPARK is turned "ON" and "OFF"?**  
2 months ago by Lauren Williams
- New Materiel Management and SSA Management videos posted**  
2 months ago by Antonio Ocasio
- Supply One-Page #14: "What can I do to prepare my supply room for GCSS-Army?"**  
2 months ago by Gregory Besaw

### Actions

- Start a discussion
- Write a document
- Write a blog post
- Create a poll
- Create a project
- Invite people to join this group
- Stop email notifications
- Track in Inbox
- Group feeds
- Create an event

### Projects

There are no projects in this place

### Latest Poll

No polls yet - create one now

### Related Groups

- GCSS-Army in the ARNG
- GCSS-J User Group
- Combat Neurotrauma Registry
- ERP Forum
- GCSS-MC